PRESENTATION FROM LIMERICK, IRELAND – ‘DIGITALLY EXCLUDED CITIZENS’

By Councillor Sarah Kiely, Limerick City and County Council
DIGITALLY EXCLUDED CITIZENS

• Digital inclusion projects in communities in Limerick City over a period of 2000 – 2013

• SMART Limerick - Building Ireland’s First Digital Strategy (2017 – 2020)

• Digital Inclusion Working Group

• Current Research – experience of being digitally excluded and identifying appropriate responses
LIMERICK COMMUNITY CONNECT
2000 - 2013

• Formed as Limerick ICT Steering Group in 2001 - ‘to promote support and deliver collaborative and innovative approaches to the use of ICT in communities at risk of digital exclusion’.

• Renamed ‘Limerick Community Connect’ in 2010 and established as a Company Limited by Guarantee.

• Partnership between Limerick Community Education Network (LCEN), PAUL Partnership and Limerick and Clare Education and Training Board – LCETB (formally Limerick City Adult Education Service).
RESEARCH –
IDENTIFYING ICT NEEDS IN DISADVANTAGED COMMUNITIES WITHIN LIMERICK CITY, 2008

Identifying ICT Needs in Disadvantaged Communities Within Limerick City
Summary of Research Findings
Commissioned by Limerick City Community ICT Steering Group
April 2008
RESPONSE

Infrastructure & Improving Access
(cabling, Kiosks etc.)

Influencing Policy

• submission to Regen
• eInclusion blog
Response

• Building Digital Capacity
  *(Family Learning, Simple IT, Digital Cr8or, network management training etc.)*

• Awareness Raising
  • *Techfast*
  • *Techfair, etc.*
SMART LIMERICK

1. Engagement & Participation
   Consultation & Collaboration

2. Information & Marketing
   limerick.ie

3. Service Integration
   My Limerick

4. Digital Infrastructure
   NBP, WiFi, Fibre, IoT, CCTV, MDN

5. Data & Analytics
   Insight Limerick Platform

6. Digital Transformation
   Council Transformation

7. Service Innovation
   Cross Agency Services

8. Governance Strategy & Policy

9. Leadership & Supporting Structures

10. Digital Edge - Research & Development

Limerick 2030 Economic & Spatial Plan
Building Ireland’s First Digital Strategy (2017 – 2020)

Launched by Limerick City & County Council in 2018


SMART LIMERICK WORKING GROUPS

1. Citizen Engagement
2. Data
3. Digital Inclusion
4. Energy
DIGITAL INCLUSION WORKING GROUP

- Developing a better understanding of what it means to be ‘digitally included’ or ‘digitally excluded’.
- Identify collaborative initiatives and leverage resources.
- Identifying digital inclusion pathways for all that facilitate social inclusion and economic participation.
- Sharing knowledge gained at local, national and international levels to raise awareness and influence policy.
DIGITAL INCLUSION
WORKING GROUP

Progress to date: -

• Group established with inter-agency representation.
  • Limerick City and County Council
  • Limerick and Clare Education and Training Board (Chair)
  • PAUL Partnership
  • West Limerick Resources
  • Ballyhoura Development
  • Tait House
  • Mary Immaculate College
  • Innovate Limerick

• Terms of reference agreed.
• Research shared/evidence-based approach.
• Key actions identified.
DIGITAL INCLUSION – ACTION PLANNING

• Research – Tender advertised for qualitative research

• Engagement – e.g. Community Engagement Fair; cross-cutting theme.

• Skills – Potential initiatives for empowering citizens to manage in digital.

• Infrastructure – Issues of maintenance, PC recycling; Social Enterprise
THANK YOU